



THREADFIN

The Exchange Experts

Managed Exchange

Our Managed Exchange Service provides the best of both worlds — the safety of having your Exchange servers inside your network, and the security of our experts watching them

Guaranteed availability and uptime
MX Logic spam prevention and archiving
Immediate escalation to our Exchange experts
Fault tolerance and backup management
Our best-in-class industry rated appliance
Virtualized Exchange



Leveraging the Power of Emerging Technologies

Specializing in -

Managed Exchange
Unified Communications
Data Networking
Virtualization
Microsoft Infrastructure

Coverage Includes -

Routing Issues, including inter-org and intra-org
Unified Messaging / Voicemail Integration
Performance Issues (Connector / SMTP / Relay / Filtering)
Backup Issues, including agent & backup server support
Replication & Disaster Recovery issues
Migration issues (Cross Domain, Cross Public Folder)
Mobile Device Support (Windows Mobile, Blackberry)
Server side issues (OS, IIS, Authentication, Domain)
Client issues (Outlook Desktop and Outlook Web Access)
Data restoration / recovery / legal production

Threadfin provides exceptional Exchange monitoring and management support. They are experts at knowledge transfer.

-Drew Stafford—Smokey Bones

Threadfin's Microsoft knowledge, and their flexibility to work within my constantly changing environment is extremely valuable.

-Casey Letizia—GNUSA

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